

4 QUALITY EDUCATION



SUSTAINABILITY REPORT  
TAMKANG UNIVERSITY

2020  
QUALITY EDUCATION

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長江大學為你孕育設計美學的種子





# QUALITY EDUCATION

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## Lifelong Learning

TKU attaches importance to the social responsibility of universities, bears the responsibility of nurturing national youth and academic research, and aims to serve lifelong education and sustainable management. Not only does it offer many physical or online courses for the public to participate in for free or paid, but also offers Lohas courses especially for the elderly to fulfill the social responsibilities of the university. In addition, TKU makes good use of the energy of faculties and students to organize return home service teams to take care of young people in remote areas and organize community activities to serve local youth.

TKU is a teaching-oriented research university. Each college organizes various workshops, professional knowledge services, special lectures, graduation exhibitions, international forums, etc., which are free for the public to participate in. Various academic seminars are conducted regularly, and international and professional scholars are invited to enhance the energy of local research.

TKU library is open to the public. It provides 1.3 million collections of resources, 2.69 million e-books, and 70,000 e-journals for the public to use, university resources and online

courses are fully opened to the public to give back to the public free of charge.

TKU is one of the few universities in Taiwan that pioneered the admission of visually impaired students and established the country's only visually impaired resource center to assist visually impaired students in their education and employment. The facilities of the entire university meet the mobility needs of disabled students, with special emphasis on gender equality. The early pioneers of women's rights in Taiwan all came from TKU. The Department of Chinese has set up a women's research room and spares no effort in advocating equal rights, and an ad hoc committee for gender equality has been set up to promote gender equality education.

## Public resources

TKU provides educational resources for people outside of the university, the instructions are as follows:

### 1. Free Courses

- Under governmental policies, the Office of Continuing Education is subsidized by the Overseas Chinese Affairs Commission to open overseas youth Chinese language seminars (distance video teaching) for free. There are 127 classes and has served 1,035 people.
- In the "TKU Open Course Youtube Channel," TKU offers free general courses and lecture courses to provide higher education resources for the public. So far, it has accumulated 310,000 views.

- In the Massive Open Online Course (MOOC) section, 6 courses have been produced, and all online learners join free of charge in the study.
  - The library allows 2,394 visitors to apply for valid library cards, free use of 1.3 million collections, 2.69 million e-books, and 70,000 e-journals; 8 lectures and 2,237 visits.
  - The library has set up the European Union Information Center (EUi). In addition to the official publications of the European Union, it also provides books and periodicals on European and European research topics and publishes e-news (free subscription), opens to consultation and use, and the current number of subscriptions is 923 people.
  - The Office of Physical Education offers 16 senior sports courses, with 960 people participating; and offers the "remote with no distance" online live sports courses.
  - During weekdays of the Office of Student Affairs, winter and summer vacations, the university's student community planning will drive the development of primary and secondary schools and the formation of volunteer service teams to provide social services in rural areas and provide non-college students with relevant educational resources totaling 1,399 person-times.
- ### 2. Paid Courses
- The Office of Continuing Education offers Lohas courses to provide elders to learn. A total of 31 classes have been opened, serving 664 people.

- The library provides computers for visitors to pay to use. In 2020, a total of 8 people borrowed and used for a total of 11 hours.
- The Department of Information and Library Science is an authorized place for Microsoft MOS professional-level licenses to open classes. It handles its license examination and guidance mechanism every year, establishes a professional license examination and guidance mechanism for department members and school students, and provides life-long learning opportunities.
- The Office of Continuing Education offers routine digital teaching courses and workshops. A total of 25 courses were opened this year, serving 740 teachers.
- The College of Liberal Arts (Department of Chinese, Department of History, Department of Information and Library Science), College of Science (Department of Mathematics), College of Business and Management (Department of International Business, Department of Risk Management and Insurance, Department of Industrial Economics, Department of Business Administration, Department of Accounting), College of International Affairs (Graduate Institute of Latin America Studies, Graduate Institute of International Affairs and Strategic Studies), College of Education (Graduate Institute of Educational Policy and Leadership), College of Global Development (Department of Innovative Information and Technology), etc., regularly hosts academic seminars and forums every year, and the results are remarkable.

## Public events

TKU organizes activities open to the public to achieve the goal of lifelong learning. According to the types of activities handled, the description is as follows:

### 1. Routine



- The College of Liberal Arts (Department of Chinese, Department of Mass Communication) and College of Global Development hosts graduation themes and results presentations annually.
- The College of Science, College of Engineering, College of Foreign Languages & Literatures, College of International Affairs, and the College of Education hosts various camps and seminars annually, inviting youngsters and middle school students to explore subject areas.
- The College of Liberal Arts and the College Foreign Languages & Literatures organize unique local cultural activities every year. The Department of History hosted the French War Memorial Banquet, the College of Foreign Languages & Literatures organizes the Tamsui Formosa International Poetry Festival, and the Department of French organizes the Night of Beaujolais. Inviting Tamsui residents to participate together, providing the opportunity for community residents to understand the characteristics of multiculturalism.

## 2. One-time activities

- The Department of Mechanical & Electro-Mechanical Engineering of the School of Engineering implements the visually impaired computer education and training consulting plan, the visually impaired information network and the Chinese visually impaired e-book addition work plan, and the long-term promotion of the visually impaired information network and consultation calls to assist visually impaired students and parents to understand the relevant resources.

- The Colleges and Departments of TKU invite Jade Mountain scholars, well-known overseas scholars, and domestic scholars, to conduct numerous speeches and workshops.

## Vocational training events

The Office of Continuing Education is entrusted by the government to handle several national license training courses, which have won unanimous praise from the government and the public. Among them, the Public Works Committee is responsible for domestic project supervision matters and promotes the establishment of public project quality management personnel in all public projects to ensure the quality of public projects. In addition, the Office of Continuing Education has been entrusted by the Public Works Committee to handle public works quality management training courses and refresher courses. It has been evaluated by the Public Works Committee as a first-level training agency for 17 consecutive years, and students have also been confided with important missions in related fields. TKU has also been entrusted by the Construction and Construction Administration of the Ministry of the Interior to handle training classes for construction industry site directors and re-training classes to train many site director license personnel, which helps to ensure the safety of construction sites. In addition, TKU is also commissioned by the Environmental Protection Agency to handle waste cleaning professional technical training courses, waste (sewage) water treatment training courses, environmental medicine professional technicians training courses, etc., to assist relevant environmental protection companies or specific undertakings to set up environmental protection personnel to ensure the safety and sustainable development

of environmental protection. A total of 88 vocational training groups were opened this year, assisting 3,338 people in obtaining licenses.

## **Education outreach activities beyond campus**

The education and publicity activities conducted by TKU outside the campus (school, community) are described as follows:

### 1. One-time activities

- A total of 11 departments offered professional knowledge and ability service-learning courses to the community or elementary schools and high schools; campus and community service-learning courses are set up to carry out traffic safety and anti-drug knowledge and ability advocacy sessions in elementary schools with 150 people participating in 2 seminars.
- The Office of Academic Affairs promotes the development of elementary and middle school clubs. The student clubs plan 8 courses to serve in middle schools and elementary schools with a total of 307 students participated and served 353 hours; indigenous students returning to their hometown service, the winter and summer vacation service team returned a total of 390 students' home and formed 19 service teams with 831 service recipients.
- Teaching faculties from the Office of Physical Education visited various neighborhoods and communities in Tamsui District to promote diversified sports courses for the elderly. A total of 155 el-

ders from 5 villages, including Xuefu Village, Kanding Village, Changgen Village, Xinxing Village, and Zhengde Village participated.

- The "University Social Responsibility Practice Project" of TKU is committed to promoting social responsibility and SDGs, and has organized several activities, such as picture book sharing, Gongsihtian Creek protection activities, and organized a workshop to lead Taichung Zhongming High School to Tamsui to learn about Tamsui's history and culture.

### 2. Routine

- 7 units including the Office of Physical Education, Department of Information and Library Science, Department of Languages, Department of Mathematics, Graduate Institute of Curriculum and Instruction, Department of Chemistry, and Center for Teacher Education offer professional knowledge service-learning courses, and visited middle schools, primary schools or communities for physical education, provided English picture book education, remedial teachings, such as taekwondo, billiards, badminton, life-guard licenses and other courses of the Office of Physical Education, students use their spare time to participate in community services, guide middle school and elementary school students, to return to the community, and improve their abilities through teaching and learning.
- About 20 campus and community service-learning courses carry out activities such as wetland protection, mountain cleaning, beach cleaning, green space

maintenance, power-saving publicity, and purchase receipt fundraising.

## **Lifelong learning access policy for all**

In order to promote the substantive equality of gender status, eliminate gender discrimination, protect the rights and interests of students in education and growth, protect the learning and working environment of faculty and staff from being sexually assaulted, harassed or bullied, and effectively prevent and deal with sexual assaults, sexual harassment, or sexual bullying, TKU has formulated "Gender Equity Education Implementation Measures," "Sexual Assault, Sexual Harassment or Sexual Bullying Prevention and Treatment Regulations," "Workplace Sexual Harassment Prevention Measures" and other relevant laws and regulations; providing sexual equality courses and educational lectures and micro-learning programs to enhance the knowledge of faculty and staff to respect humanity and physical autonomy; encouraging

faculty, staff, and students to actively participate in the promotion of gender equality education, such as participating in the investigation of sexual assault or sexual harassment incidents on and off campus, knowledge and ability study activities, implementation of service promotion related to gender equality education, etc., and incorporating gender equality promotion into incoming teacher seminars and incoming staff seminars and trainings, teaches respect for multiple gender differences through education, and builds a gender equality education and learning environment.

In addition to regulations of the "University Act," TKU handles relevant activities. It also stipulates the "TKU Student Extracurricular Activities Guidance Points," which instructs students of this university to participate in clubs and activities on campus according to their interests and needs to ensure that all individuals, regardless of race, religion, disability, or gender, may participate in club activities and enjoy equal opportunities to receive higher education.



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EDUCATION



## SDG4：優質教育

開放式課程觀看次數：逾 339,000 次

校外人士持有圖書館借書證人數：2,394 人

2020 年校園與社區服務課程參與人數：4,892 人

2020 年體育志願者服務：1,070 小時(因疫情影響服務時數減少)

2020 年度性別平等相關課程數量：89 門

2020 年參加社團活動人次：97,619 人次





# 提供終生學習機會

本校重視大學社會責任，肩負培育國家青年與學術研究之責，並以服務終身教育與永續經營為發展目標，不僅開放大量實體及線上課程供民眾免費或付費參與，也特別針對高齡人士開設樂活課程，善盡大學社會責任。此外，也善用師生能量，組織返鄉服務隊照顧偏遠地區青少年，並舉辦社區活動，服務在地青銀人士。

本校為教學為主的研究型大學，各學院舉辦諸多工作坊、專業知能服務、專題演講、畢業專題展覽、國際論壇等，免費供社會人士參與。定期舉辦各類學術研討會，廣邀國際及專業人士參與，提升在地研究能量。

本校提供諸多社會服務，同時也開放圖書館，提供 130 萬冊館藏資源、269 萬冊電子書、7 萬份電子期刊供社會人士使用，充分開放學校資源回饋社會，並以開放網路課程，免費提供社會人士自學。

本校是台灣少數開創視障生入學的學校之一，並成立全國唯一的視障資源中心，協助視障生就學及就業，全校設施均符合身障生之移動需求，特別重視性別平等。台灣早期之女權先驅均出身於本校，中文系並設有女性研究室，倡導平權不餘遺力，並特設性別平等委員會，推動性平教育。

## 開放的教育資源

本校為校外人士提供教育資源，依免費及付費方式，說明如下：

### 1. 免費課程

- (1) 推廣處配合政府政策由僑委會補助，免費開設海外青年華語研習班（遠距視訊教學），共開設 127 班，服務 1,035 人次。
- (2) 本校在「淡江大學開放式課程 Youtube 頻道」中，免費開放一般課程與講座課程，為社會大眾提供高等教育資源，至今累計已達 31 萬次觀看人次。
- (3) 在磨課師課程 (Massive Open Online Course, MOOC) 部分，製作了 6 門課程，免費開放所有線上學習者加入學習。
- (4) 圖書館開放校外人士辦理有效借書證 2,394 人，免費利用 130 萬冊館藏資源、269 萬本電子書、7 萬份電子期刊；辦理 8 場講座，2,237 人次瀏覽。

- (5) 圖書館設置歐盟資訊中心(EUi)，除歐盟官方出版品外，亦提供歐洲與歐盟研究主題之書籍與期刊，並發行電子報（免費訂閱），開放各界人士諮詢利用，目前訂閱數為 923 人。
- (6) 體育室開設 16 門樂齡運動課程，960 人次參加；「遠而無距」線上直播運動課程。
- (7) 學務處於平日及寒暑假，由本校學生社團規劃帶動中小學社團發展計畫及組成志工服務隊，辦理偏鄉地區等社會服務，提供予非大學生相關教育資源者計有 1,399 人次。

## 2. 付費課程

- (1) 推廣處開設樂活課程提供銀髮人士活到老，學到老，共開設 31 班，服務 664 人次。
- (2) 圖書館提供校外人士付費使用電腦，2020 年共計 8 人借用，共使用 11 個小時。
- (3) 資圖系為微軟 MOS 專業級證照開班之授權場所，每年皆辦理其證照考試與輔導機制，建置系友及在校生專業證照考試與輔導機制，提供終身學習機會。

## 開放的教育活動

本校舉辦向公眾開放的活動，以達到終身學習的目標，依辦理活動之類別說明如下：

### 1. 例行性

- (1) 推廣處開設例行性數位教學課程及工作坊，本年度共開設 25 場，服務 740 名教師。
- (2) 文學院（中文系、歷史系、資圖系）、理學院（數學系）、商管學院（國企系、風保系、產經系、企管系、會計系）、國際學院（拉美所、戰略所）、教育學院（教政所）、全發院（資創系）等，每年例行舉辦學術研討會及論壇，成果斐然。
- (3) 文學院（中文系、大傳系）及全發院每年均辦理畢業專題及成果發表會。
- (4) 理學院、工學院、外語學院、國際學院、教育學院每年均舉辦各式營隊，廣邀青年與中學生探索學科領域。

- (5) 文學院、外語學院每年均辦理極具特色之地方文化活動，歷史系發想清法戰爭滬尾宴，外語學院辦理淡水福爾摩莎國際詩歌節，法文系辦理薄酒萊之夜，廣邀淡水鄉親共同參與，開放社區居民了解多元文化特色。

## 2. 一次性

- (1) 工學院機械系執行視障電腦教育訓練諮詢計畫、視障資訊網暨華文視障電子圖書增置工作計畫，長期推廣視障資訊網、諮詢電話協助視障生及家長了解相關資源。
- (2) 本校各院系邀請玉山學者、海外知名學者及國內重量級學者，辦理各類演講及工作坊不勝其數。

## 職業培訓教育

本校推廣教育處受政府委託，辦理多項國家證照培訓課程，獲得政府與社會人士一致好評。其中，公共工程委員會負責國內工程監理事項，推動所有公共工程設置公共工程品質管理人員，以確保公共工程品質。本校推廣教育處接受公共工程委員會委託，辦理公共工程品質管理訓練班及回訓班，連續 17 年獲得公共工程委員會評鑑為第一級代訓機構，學員也在相關領域獲得業者重用。本校也獲內政部營建署委託辦理營造業工地主任訓練班及回訓班，培訓眾多工地主任證照人員，有助於確保工地施工安全。另外，本校還接受環境保護署委託，辦理廢棄物清理專業技術人員訓練班、廢（污）水處理專責人員訓練班、環境用藥專業技術人員訓練班等，協助相關環保公司或特定事業設置環保專責人員，確保環境保護安全永續發展。本年度共開設 88 班次職業訓練班團，協助 3,338 人取得證照。

## 校園之外的教育宣導活動

本校在校園外（學校、社區）進行之教育宣傳活動，說明如下：

### 1. 一次性活動：

- (1) 共 11 個系所開設專業知能服務學習課程，至社區或國小、高中服務；另開設校園與社區服務學習課程，至國小進行交通安全、反毒知能宣導共 2 場，約 150 人參加。

- (2) 學務處帶動中小學社團發展，由學生社團規劃 8 次課程，至國中、小學服務，共 307 位學員參與，服務 353 小時；原住民學生返鄉服務、寒暑假服務隊返鄉服務共 390 名學生，組成 19 支服務隊，受服務者計 831 人次。
- (3) 體育處教師至淡水區各鄰里及社區進行銀髮族長者多元化運動課程推廣，共有學府里、崁頂里、長庚里、新興里及正德里等 5 個里 155 位長者參與。
- (4) 本校「大學社會責任實踐計畫」致力於實踐社會責任及 SDGs，舉辦多項活動，如：繪本分享、公司田溪護溪活動，另舉辦「覓情工作坊」，帶領台中忠明高中至淡水瞭解淡水歷史及文化。

## 2. 例行性活動：

- (1) 體育處、資圖系、語言系、數學系、課程所、化學系、師培中心等 7 個單位開設專業知能服務學習課程，至國中、小學或社區進行體育教學、英語繪本教育、補救教學等，如：體育處的跆拳道、桌球、羽球、水上救生證照等課程，學生利用課餘參與社區服務，指導國中、小學學生，回饋社區並藉由教學相長提升自我能力。
- (2) 約 20 門校園與社區服務學習課程進行濕地保護、淨山、淨灘、綠地維護、節電宣導、發票勸募等活動。

## 確保平等權利的政策

為促進性別地位之實質平等，消除性別歧視，保障學生受教與成長權益，維護教職員工生免於受性侵害、性騷擾或性霸凌之學習與工作環境，並有效防治與處理性侵害、性騷擾或性霸凌事件，本校訂定「性別平等教育實施辦法」、「性侵害性騷擾或性霸凌防治與處理規定」、「工作場所性騷擾防治辦法」等相關法規；開設性平課程、教育講座及微學程，提升教職員工生尊重人我性及身體自主之知能；鼓勵教職員工生積極參與推動性別平等教育，例如參加校內外校園性侵害或性騷擾事件調查知能研習活動、執行性別平等教育相關之服務推廣等，並將性平宣導納入新聘教師座談會及新進職員教育訓練，以教育方式教導尊重多元性別差異，厚植性別平等教育學習環境。

本校辦理相關活動，除遵循《大學法》之外，另訂定「淡江大學學生課外活動輔導要點」，規定「本校學生得視其興趣與需要參加校內等社團及活動」，確保所有人，不論種族、宗教、殘障或性別，都可以參加社團活動，並享有平等的接受高等教育的機會。





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